

Appendix “A”

Guide for the Development of the Questionnaire

Appendix “B” Series

Questionnaire

Appendix “B1”

User Interview Sheet

Appendix “B” Series

Questionnaire

Appendix “B2”

Supplier Interview Sheet

Appendix “B” Series

Questionnaire

Appendix “B3”

Other Interview Sheet

Appendix “C” Series

Summary of Data Yield

Appendix “C1a”

Quantitative Data Yield (Summary) Botswana

Appendix “C” Series

Summary of Data Yield

Appendix “C1b”

Qualitative Data Yield (Summary) Botswana

Appendix “C” Series

Summary of Data Yield

Appendix “C2a”

Quantitative Data Yield (Summary) Zambia

Appendix “C” Series

Summary of Data Yield

Appendix “C2b”

Qualitative Data Yield (Summary) Zambia

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D1”

Gaborone (Botswana)

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D2”

Molepolole (Botswana)

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D3”

Mmathubudukwane (Botswana)

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D4”

Letlhakeng (Botswana)

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D5”

Kalomo (Zambia)

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D6”

Chongwe-Chalimbana (Zambia)

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D7”

Chainda-Avondale (Zambia)

Appendix “D” Series

Summary of Raw Data Yield by Site

Appendix “D8”

George-Lilanda (Zambia)

Appendix “E” Series

Country Reports

Appendix “E1”

Botswana

(Author: Mr. John Khupe - Botswana LRP)

Appendix “E” Series

Country Reports

Appendix “E2”

Zambia

(Author: Mr. Chitaku Mucheleng’anga - Zambian LRP)

Appendix “F” Series

Conference and other Reports

Appendix “F1”

WARFSA/WATERNET Conference - Maputo 2000

**Research Project on Water Demand Management, Natural Resource
Reconstruction and Traditional Value Systems: What are we Learning so Far?**

(Authors: Mr. Anthony Turton, Mr. Chitaku Mucheleng’anga & Mr. John Khupe)

Appendix “F” Series

Conference and other Reports

Appendix “F2”

WARFSA/WATERNET Conference - Cape Town 2001

**Water Demand Management, Natural Resource Reconstruction and Social Adaptive
Capacity: A Case Study from Kalomo, Zambia**

**(Authors: Mr. Anthony Turton, Mr. Chitaku Mucheleng’anga, Ms. Esther Mbao,
Mr. William Musonda, Ms. Liswaniso Mukubesa & Ms. Margaret Ng’oma)**

Appendix “F” Series

Conference and other Reports

Appendix “F3”

WISA 2002 Conference - Durban

**Water Demand Management, Natural Resource Reconstruction and Social Adaptive
Capacity: A Case Study from Chongwe -Chalimbana Area of Zambia**

**(Authors: Mr. Chitaku Mucheleng’anga, Mr. Anthony Turton, Ms. Esther Mbawo,
Ms. Margaret Ng’oma, Ms. Liswaniso Mukubesa & Mr. William Musonda)**

Appendix “F” Series

Conference and other Reports

Appendix “F4”

WISA 2002 Conference - Durban

**Research Project on Water Demand Management, Adaptive Capacity and Natural
Resource Reconstruction**

(Author: Mr. William Musonda)

Appendix “F” Series

Conference and other Reports

Appendix “F5”

IUCN

Water Demand Management Programme for Southern Africa: Phase II

**WDM as a Concept and a Policy: Towards the Development of a Set of Guidelines
for Southern Africa**

(Author: Mr. Anthony Turton)

Appendix “F” Series

Conference and other Reports

Appendix “F6”

Woodrow Wilson Centre for International Scholars

Finding the Source: The Linkage between Population and Water

Exploring the Population / Water Resource Nexus in the Developing World

(Authors: Mr. Anthony Turton & Mr. Jeroen Warner)

Appendix “G” Series

Examples of Water Bills Containing WDM Information

Appendix “G1a”

Sample Water Account from Hermanus

Appendix “G” Series

Examples of Water Bills Containing WDM Information

Appendix “G1b”

Sample of Information on the Back of Water Account from Hermanus

Appendix “G” Series

Examples of Water Bills Containing WDM Information

Appendix “G1c”

Sample of Insert Accompanying a Water Account from Hermanus